DataTraveler® Vault Privacy Updater

System Requirements

- Login as Administrative User*
- Microsoft Windows Vista, Windows 7, Windows 8/8.1 and Windows 10 (RT not supported).
- USB 2.0

*The updater process must be performed while logged in as an Administrative User. The updater will not work if you are logged in as a non-administrator or if you are using the 'Run as' command as a non-administrator.

This Updater clears password and user-enabled fields (non-customized), as well as formats the drive.

Updater Instructions

Warning: This updater will reset the drive. **All data on the drive will be lost!**

Note: Backup all data stored on the DTVP and close all applications and TSRs (Terminate-and-Stay-Resident) prior to running the updater.

1. Remove all other flash devices (e.g., flash media cards, USB flash drives, etc.).

2. Insert the DTVP and make sure it is recognized by your Operating System.

Note: If an Auto-play dialog appears upon insertion of the drive. Do not run the DTVP Launcher from this window.

Caution: Do not remove the drive or interact with any Windows applications during the updater process.

3. Double-click DTVP_Updater.exe to initiate the updater process.

Note: Windows may display a Security Warning prior to running the software. Click Allow to proceed.

4. Accept the License Agreement and click **Next** to continue.

5. The software will attempt to detect the DTVP drive.

Note: If a window is displayed notifying you that DTVP is running, click Next to continue.

6. A Format Warning window will appear offering you the option to **Format** or **Cancel**. It is safe to cancel at this point if you choose. Click **Format** to continue. The updater process may take a few minutes.

Warning: Once you click Format, the drive will be reset. **All data on the drive will be lost!**

7. A window should appear notifying you that your drive has been updated successfully. Check **Launch** if you want DTVP to launch automatically and then click **Finish**.

8. Once the updater process is complete, you may begin using the DTVP or disconnect the drive.

Note: After the drive has been updated, you will need to reconfigure the drive.

If the updater process was unsuccessful, repeat steps 2-8.

FAQs

For a complete list of the latest FAQs, go to the DataTraveler website at www.kingston.com/support/faqs/datatraveler.

Q: Can I use the 'Run as' command in Windows to update the DTVP when logged in as non-administrative user?

A: No. The updater process must be performed while logged in as an administrative user. The updater will not work if you are logged in as non-administrator using the 'Run as' function.

Q: The updater fails to recognize the DTVP even though it is inserted into the USB port.

A: You may be able to resolve by removing other flash devices such as flash cards and/ or flash drives. Once this is done, exit the updater and launch it again.*
*If updater still fails to recognize DTVP contact Kingston's Tech Support.